



BREAKING **FIELD SERVICE SPECIALIST (F/M) FULL TIME** **JOB**

IN THE RADIO WORLD,

The “Field Service Specialist” provides expertise in NETIA solution to customers from a technical perspective.

- ❖ She/He commissions and configures solution at customer premises;
- ❖ She/He interacts with front line support of the customer providing them with expert level advice;
- ❖ She/He liaises with appropriate HQ teams to escalate issues that require code level analysis or patch, reproduce complex issues, test new software, and develop deployment and integration procedures.

**INSPIRED BY THE MEDIA INDUSTRY?
JOIN AN INNOVATIVE COMPANY WITH INTERNATIONAL
FOOTPRINT IN THE RADIO ECOSYSTEM!**



Used by major national radio stations in over 40 countries around the world to inform and entertain billions of listeners every day, our software is the main tool of our customers to produce, manage and deliver their audiovisual contents.

REQUIRED PROFILE

- ❖ Bachelor's degree with a minimum two-year experience in IT engineering, operation and/or support
- ❖ Experience in agile projects
- ❖ Knowledge of tools and practices related to the media industry
- ❖ Understanding of audiovisual content creation processes
- ❖ Strong customer orientation with good analytical skills
- ❖ Ability to engage with different cultures and profiles
- ❖ Autonomous with good listening skills
- ❖ Based in Sydney with some mobility mainly in Australia
- ❖ Fluent English (mandatory)



APPLY !

You are a listener motivated in joining NETIA Pty, send your resume (CV + cover letter) at recrutement@netia.com