



BREAKING **CUSTOMER WORKFLOW SPECIALIST (M/F) Full Time** **JOB OPENING**

In the radio world,

The “Customer Workflow Specialist” is part of our Customer Experience team within which he/she provides an authoritative view on the uses of our software.

- ❖ He/she documents the best practices among use cases identified within our customers workflows through means that he/she proposes and implements;
- ❖ He/she designs and leads, with the team, strategies to promote these best practices in order to help customers optimize their production and content delivery processes;
- ❖ He/she is an actor of our customers’ digital transformation.

Inspired by the media industry?
Join an innovative company with international footprint
in the radio ecosystem!



Used by major national radio stations in over 40 countries around the world to inform and entertain billions of listeners every day, our software is the main tool of our customers to produce, manage and deliver their audiovisual contents.

Required Profile

- ❖ Bachelor’s degree with 3-5 years of experience, preferably in an international setup
- ❖ Concrete experiences contributing to agile projects
- ❖ Knowledge of tools and practices related to the media industry
- ❖ Understanding of audiovisual content creation processes
- ❖ Strong customer orientation with good analytical skills
- ❖ Ability to engage with different cultures and profiles
- ❖ Autonomous with good listening skills
- ❖ Frequent business trips in France and abroad
- ❖ Fluent in French and in English



APPLY !

You are a listener motivated in joining the NETIA studio at the heart of Montpellier, send your resume (CV + cover letter) at recrutement@netia.com