

<b>TRAINING PROGRAM</b>	
<p><b>1. Backoffice Tools</b></p> <ul style="list-style-type: none"> <li>• <i>Service logger</i></li> <li>• <i>Alarm manager</i></li> <li>• <i>Federall service</i></li> <li>• <i>Dispatcher &amp; podcasting</i></li> <li>• <i>Archive/ NWE</i></li> </ul> <p><b>2. Maintenance Tasks</b></p> <ul style="list-style-type: none"> <li>• <i>SQL Maintenance plan</i></li> <li>• <i>DB backup &amp; restore</i></li> <li>• <i>Clean DB, DB Copy</i></li> <li>• <i>Logs analysis</i></li> <li>• <i>Troubleshooting</i></li> <li>• <i>Updates (deployment methods follow up)</i></li> </ul>	<div style="background-color: #1a3d54; color: white; padding: 5px;"> <p><b><u>Training duration: 1 day</u></b></p> <p><u>NB</u>: this duration is given as an indication and can be modified following the knowledge of the user or the configuration of the customer.</p> </div> <div style="background-color: #1a3d54; color: white; padding: 5px;"> <p style="text-align: center;"><b><u>Products involved</u></b></p> <ul style="list-style-type: none"> <li>➤ <b>Service logger</b></li> <li>➤ <b>Alarm manager</b></li> <li>➤ <b>Federall service</b></li> <li>➤ <b>Dispatcher &amp; podcasting</b></li> <li>➤ <b>Archive/ NWE</b></li> <li>➤ <b>SQL Server</b></li> <li>➤ <b>Clean DB/DB Copy</b></li> </ul> </div> <div style="background-color: #1a3d54; color: white; padding: 5px;"> <p style="text-align: center;"><b><u>Training goals</u></b></p> <ul style="list-style-type: none"> <li>↻ <b>Knowledge of all backoffice tools</b></li> <li>↻ <b>Manage the database</b></li> <li>↻ <b>Manage 3<sup>rd</sup> party products</b></li> </ul> </div>
<p><b><u>Participants</u></b> : System Administrator</p> <p><b><u>Skills required</u></b> : Windows knowledge</p>	